

| Document No.   | DNCQF.QIDD.GD02 |
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| Issue No.      | 01              |
| Effective Date | 04/02/2020      |

| SECTION A:                     |                               |      |       |             |  | QUAL  | IFICA                            | TION | DET | AILS              | 5                  |     |      |          |          |  |
|--------------------------------|-------------------------------|------|-------|-------------|--|-------|----------------------------------|------|-----|-------------------|--------------------|-----|------|----------|----------|--|
| QUALIFICATION DEVELOPER (S)    |                               |      |       | Mi          | Ministry of Employment, Labour Productivity and Skills Development |       |                                  |      |     |                   |                    |     |      |          |          |  |
| TITLE                          | Certificate III in Plumbing   |      |       |             |  |       |                                  |      |     |                   |                    | ı   | NCQF | LEVEL    | 3        |  |
| FIELD                          | Physical Planning and Constru |      |       |             | nstruc   | ction | SUE                              | -FIE | LD  | <b>D</b> Plumbing |                    |     | CRED | IT VALUE | 40       |  |
| New Qualification              |                               |      |       |             | <b>V</b>   | Revi  | Review of Existing Qualification |      |     |                   |                    |     |      |          |          |  |
| SUB-FRAMEWORK Genera           |                               |      | neral | l Education |  |       |                                  | TVE  | T   |                   | √ Higher Education |     |      | ucation  |          |  |
| QUALIFICATION Certificate TYPE |                               | te I |       |             | II   | -     | II $\sqrt{}$                     | IV   |     | V                 |                    | Dip | loma |          | Bachelor |  |
|                                | Bachelor Honours Pos          |      |       |             | Post   | Grad  | uate Certificate Post Graduate   |      |     | uate              | Diploma            |     |      |          |          |  |
| Masters                        |                               |      |       |             |  |       |                                  |      | Do  | octorate/ PhD     |                    |     |      |          |          |  |

#### RATIONALE AND PURPOSE OF THE QUALIFICATION

#### Rationale

The Botswana Vision 2036 states that development of the human capital and the informal sector, the micro and small enterprises (MSES) are essential in achieving the VISION 2036 pillars, Sustainable Economic Development and Human and Social Development. Although Botswana has been fortunate to experience unprecedented economic growth since independence, this has not generated enough jobs to reduce unemployment. The most severely hit group amongst the unemployed is the youth, who account for about 51.7 % of the total unemployed, with the 15-19 age group most affected.

The Botswana Education and Training Sector Strategic Plan (ETSSP 2015-2020) marks a significant milestone in our collective efforts as a nation to bring about a more diversified, knowledge-based economy. Through a planned and careful development of human capital, the ETSSP seeks to refocus our education and training towards fulfillment of social and economic aspirations identified in our Revised National Policy on Education (RNPE)1994, the National Development Plan, Vision 2036 and as well as the Millennium Development Goals. In particular, the ETSSP is intended to strengthen the match between qualifications and labor market requirements, thereby ensuring that education and training outputs are more closely aligned to socio economic development needs of the country. In line with this strategic goal, the Human Resource Development Council



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(HRDC) report on top occupations in demand of 2016, has identified plumbing a some of the priority skills for the construction sector.

Research in the construction industry cited that plumbing is an essential skill in the country. Properties of Botswana (2017) argue that Plumbing is one of the numerous worries a homeowner or a tenant will face, anywhere in the world and in Botswana as well. From leaking pipes to running toilets, low water pressure, leaking hose bib, clogged or slow drains, sump pump failures and others. Ssegawa – Kaggwa, Ngowi and Ntshwene (2013): Bennett, (2005) posit that there is shortage of skilled workers in the construction industry in Botswana of which plumbing is part of. As such there is a need for specialized training, hence the decision to develop and train citizens in this field.

## **PURPOSE:**

The purpose of this qualification is to produce artisan assistants with competence to:

- perform a range of functions including business communication and use of ICT.
- Install, repair, and maintain pipes, valves, fittings drainage systems and fixtures in residential structures.
- Perform routine inspections of plumbing and drainage systems.

People holding this qualification should be able to perform routine work under supervision and take some responsibility for own learning and completion of work.

## **ENTRY REQUIREMENTS (including access and inclusion)**

## Minimum entry requirement for this qualification is a:

NCQF level 2, Certificate II (General Education or TVET) or equivalent

## Access through Recognition of Prior Learning (RPL):

There will be provision for access through Recognition of Prior Learning (RPL) and Credit Accumulation and Transfer System (CATS) in accordance with the RPL and CAT National Policies.



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| SE  | CTION B                  | QUALIFICATION SPECIFICATION  |
|---|--------------------------|--|
| GF  | RADUATE PROFILE          | ASSESSMENT CRITERIA  |
| (LI   | EARNING OUTCOMES)        |  |
| 1.  | Communicate with         | 1.1 Use written, verbal, non-verbal communication appropriate to the target    |
|   | clients, colleagues and  | audience.  |
|   | others using appropriate | 1.2 Interpret stipulated instructions or requirements.                         |
|   | forms of communication   | 1.3 Apply information acquired in the performance of tasks or discussions with |
|   | techniques.              | other people.  |
|   |                          | 1.4 Apply relevant definitions, terminology, abbreviations and language.       |
|   | 7 /                      | 1.5 Present information using appropriate language and formats.                |
|   |                          | 1.6 Construct clear sentences to produce a written logical and coherent piece  |
|   |                          | of writing.  |
| 2. Utilise ICT for information                  |                          | 2.1 Use ICT responsibly and ethically.   |
|   | retrieval and processing | 2.2 Manage information using ICT.  |
| as well as communication and collaboration with |                          | 2.3 Organize and synthesize information using ICT.                             |
|   |                          | 2.4 Implement data loss prevention strategies using ICT.                       |
|   | others                   | 2.5 Present information in a variety of formats using ICT.                     |
|   |                          | 2.6 Implement data loss prevention strategies using ICT.                       |
| 3.  | Select, use and maintain | 3.1 Apply safe working practices to the given task.                            |
|   | common Plumbing hand     | 3.2 Examine the nature of work to be done to determine tools to be used.       |
|   | and power tools in       | 3.3 Select and use appropriate hand and power tools for specific purpose       |
|   | accordance with          | 3.4 Carry out maintenance of hand and power tools in accordance with           |
|   | organizational           | manufacturer's instructions and organizational requirements.                   |
|   | requirements.            | 3.5 Perform quality checks on work done and make improvements as needed.       |
|   |                          | 3.6 Clean and store hand and power tools after use in accordance with          |
|   |                          | organizational requirements.   |
|   |                          | 3.7 Clean or tidy up the work area in accordance with organizational           |
|   |                          | requirements.  |



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| 4. Carry out basic metal   | 4.1 Apply safe working practices to the given task   |  |  |  |
|----------------------------|--|--|--|--|
| processes in Plumbing      | 4.2 Examine the composition and properties of ferrous and non-ferrous metals   |  |  |  |
| operations                 | using simple workshop tests.   |  |  |  |
|                            | 4.3 Select and use appropriate tools and equipment in according to job   |  |  |  |
|                            | specification.   |  |  |  |
|                            | 4.4 Use basic metal processing tools to mark out work pieces.  |  |  |  |
|                            | <ul><li>4.5 Carry out soldering process.</li><li>4.6 Select, assemble and set up welding components and equipment to carry out the task.</li></ul> |  |  |  |
|                            |  |  |  |  |
|                            |  |  |  |  |
|                            | 4.7 Perform routine welding using gas metal welding process  |  |  |  |
|                            | 4.8 Perform quality checks on work done and make improvements as needed.   |  |  |  |
|                            | 4.9 Complete work, clean, store and secure tools and equipment inappropriate   |  |  |  |
|                            | places after use.  |  |  |  |
|                            | 4.10 Clean or tidy up the work area in accordance with organizational  |  |  |  |
|                            | requirements.  |  |  |  |
| 5. Carry out basic plastic | 5.1 Apply safe working practices to the given task.  |  |  |  |
| jointing processes in      | 5.2 Examine the composition and properties of thermosetting and thermoplastic  |  |  |  |
| Plumbing operations        | using simple workshop tests.   |  |  |  |
|                            | 5.3 Select and use appropriate tools and equipment in according to job specification.  |  |  |  |
|                            | 5.4 Use basic plastic processing tools to mark out work pieces.  |  |  |  |
|                            | 5.5 Use different types of fasteners and joints used in plumbing work  |  |  |  |
|                            | 5.6 Complete work, clean, store and secure tools and equipment inappropriate   |  |  |  |
|                            | places after use.  |  |  |  |
|                            | 5.7 Clean or tidy up the work area in accordance with organizational   |  |  |  |
|                            | requirements.  |  |  |  |
| 6. Carry out basic         | 6.1 Apply safe working practices to the given task.  |  |  |  |
| installation of electrical | 6.2 Examine the job specification to determine what is required.   |  |  |  |
| circuits in relation with  | 6.3 Select and use electrical wiring tools and equipment in according to job   |  |  |  |
| plumbing works             | specification.   |  |  |  |



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|                          | 6.4 Identify and use electrical cables in accordance with manufacturer           |  |  |  |  |  |
|--------------------------|--|--|--|--|--|--|
|                          | specification.   |  |  |  |  |  |
|                          | 6.5 Terminate cables in accordance with job instruction.                         |  |  |  |  |  |
|                          | 6.6 Connect circuits according to job instruction.                               |  |  |  |  |  |
|                          | 6.7 Identify and use electrical and electronics components.                      |  |  |  |  |  |
|                          | 6.8 Perform quality checks on work done and make improvements as needed.         |  |  |  |  |  |
|                          | 6.9 Complete work, clean, store and secure tools and equipment inappropriate     |  |  |  |  |  |
|                          | places after use.  |  |  |  |  |  |
|                          | 6.10 Clean or tidy up the work area in accordance with organizational            |  |  |  |  |  |
|                          | requirements.  |  |  |  |  |  |
| 7. Implement a           | 7.1 Apply safe working practices to the given task                               |  |  |  |  |  |
| maintenance schedule in  | 7.2 Examine the maintenance schedule issued to obtain details work to be done    |  |  |  |  |  |
| accordance with the      | 7.3 Obtain the required materials, tools and equipment in line with the job      |  |  |  |  |  |
| manufacturer's           | requirements.  |  |  |  |  |  |
| instrcuctions.           | 7.4 Prepare and carry out maintenance work in accordance with stipulate          |  |  |  |  |  |
| 4                        | specifications.  |  |  |  |  |  |
|                          | 7.5 Perform quality checks on the work done and make improvements as             |  |  |  |  |  |
|                          | needed.  |  |  |  |  |  |
|                          | 7.6 Complete work, clean, Store and secure tools and equipment in an             |  |  |  |  |  |
|                          | appropriate place.   |  |  |  |  |  |
|                          | 7.7 Clean or tidy up the work area in accordance with organizational             |  |  |  |  |  |
|                          | requirements.  |  |  |  |  |  |
| 8. Produce and interpret | 8.1 Apply safe working practices to the given task                               |  |  |  |  |  |
| Building Drawings with   | 8.2 Examine building drawing to determine type of drawings required,             |  |  |  |  |  |
| accordance with          | instruments and equipment to be used   |  |  |  |  |  |
| established codes of     | 8.3 Select and use appropriate instruments, equipment and associated             |  |  |  |  |  |
| practice                 | materials to produce the required working drawings.                              |  |  |  |  |  |
|                          | 8.4 Adhere to established codes of practice in relation to use of scale, symbols |  |  |  |  |  |
|                          | and graphical representations including freehand sketches and                    |  |  |  |  |  |
|                          | orthographic projections as well as rules of dimensioning.                       |  |  |  |  |  |



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|                                 | 8.5 Interpret the working drawings and associated information to produce a list |  |  |
|---------------------------------|---|--|--|
|                                 | of materials  |  |  |
|                                 | 8.6 Present working drawings and associated information using appropriate       |  |  |
|                                 | layouts and formats in line with practice standards and organizational          |  |  |
|                                 | requirements.   |  |  |
|                                 | 8.7 Perform quality checks on work done and make improvements as needed.        |  |  |
|                                 | 8.8 Complete work, clean, Store and secure tools and equipment in an            |  |  |
|                                 | appropriate place.  |  |  |
|                                 | 8.9 Clean or tidy up the work area in accordance with organizational            |  |  |
|                                 | requirements.   |  |  |
| 9. Construct and assemble       | 9.1 Apply safe working practices throughout all the task                        |  |  |
| domestic water tank             | 9.2 Examine the job specification to determine the materials, tools and         |  |  |
| stands                          | equipment required for the task.  |  |  |
|                                 | 9.3 Obtain the materials, tools and equipment required for the task.            |  |  |
|                                 | 9.4 Cut to size and shape the covering materials following the prepared         |  |  |
|                                 | templates in line job speciation  |  |  |
|                                 | 9.5 Use appropriate technique and fasteners in constructing the tank stand      |  |  |
|                                 | 9.6 Perform quality checks on work done and make improvements as needed.        |  |  |
|                                 | 9.7 Complete work, clean, Store and secure tools and equipment in an            |  |  |
|                                 | appropriate place.  |  |  |
|                                 | 9.8 Clean or tidy up the work area in accordance with organizational            |  |  |
|                                 | requirements.   |  |  |
| 10. Install direct and indirect | 10.1 Apply safe working practices throughout all the task                       |  |  |
| cold water supply               | 10.2 Examine the job specification to determine the materials, tools and        |  |  |
|                                 | equipment required for the task.  |  |  |
|                                 | 10.3 Prepare all excavations required as per job specification                  |  |  |
|                                 | 10.4 Install water tank   |  |  |
|                                 | 10.5 Connect cold water supply to the main                                      |  |  |
|                                 | 10.6 Perform quality checks on work done and make improvements as needed.       |  |  |



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| 10.7 Complete | work,   | clean, | Store | and  | secure | tools  | and e  | quipment i | n an   |
|---------------|---------|--------|-------|------|--------|--------|--------|------------|--------|
| appropriate   | e place | ).     |       |      |        |        |        |            |        |
| 10.8 Clean or | tidy u  | p the  | work  | area | in acc | ordanc | e with | n organiza | tional |
| requireme     | nts.    |        |       |      |        |        |        |            |        |



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| SECTION C          | QUALIFICATION STRUCTURE       |           |           |           |                             |
|--------------------|-------------------------------|-----------|-----------|-----------|-----------------------------|
|                    |                               | Credits P | er Releva | nt NCQF   | Total (Per Subject/ Course/ |
| COMPONENT          | TITLE                         | Level     | Module/   |           |                             |
|                    |                               |           | Units)    |           |                             |
|                    |                               | Level [3] | Level [ ] | Level [ ] |                             |
| FUNDAMENTAL        | Information and Communication | 3         | 1/        |           | 3                           |
| COMPONENT          | Technology I (ICT I)          |           |           |           |                             |
| Subjects/ Courses/ | Communication Skills          | 3         |           |           | 3                           |
| Modules/Units      |                               |           |           |           |                             |
| CORE               | Plumbing hand and power tools | 3         |           |           | 3                           |
| COMPONENT          | Plumbing Domestic Works       | 12        |           |           | 12                          |
| Subjects/Courses/  | Building Drawing              | 4         |           |           | 4                           |
| Modules/Units      | Cold Water Supply Systems     | 15        |           |           | 15                          |
| ELECTIVE/          | N/A                           |           |           |           |                             |
| OPTIONAL           |                               |           |           |           |                             |
| COMPONENT          |                               |           |           |           |                             |
| Subjects/Courses/  |                               |           |           |           |                             |
| Modules/Units      |                               |           |           |           |                             |



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| SUMMARY OF CREDIT DISTRIBUTION FOR EACH COMPONENT PER NCQF LEVEL                             |              |  |
|--|--------------|--|
| TOTAL CREDITS PER NCQF LEVEL   |              |  |
| NCQF Level   | Credit Value |  |
| Fundamental components   | 6            |  |
| Core components  | 34           |  |
| Elective components  | 0            |  |
| TOTAL CREDITS 40   |              |  |
| Rules of Combination:  |              |  |
| (Please Indicate combinations for the different constituent components of the qualification) |              |  |

Candidates are required to achieve 40 credits for the qualification inclusive of 6 credits for fundamental units, 34 core credits.



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## **ASSESSMENT ARRANGEMENTS**

#### **ASSESSMENT**

All assessments formative and summative, leading/contributing to the award of credits or a qualification shall be based on learning outcomes and/or sub-outcomes.

#### Formative assessment

Formative assessment or continuous assessment contributing towards the award of credits should be based on course outcomes. The contribution of formative assessment to the final grade shall be **60%**.

#### Summative assessment

Learners shall undergo assessment including written and practical and simulated projects. The final examination for each course contributes **40%** of the final mark for that course.

## **MODERATION ARRANGEMENTS**

Internal and external moderators to be engaged will be BQA accredited subject specialists in relevant fields with relevant industry experience and academic qualifications. Both internal and external moderation shall be done in accordance with applicable policies and regulations.

## RECOGNITION OF PRIOR LEARNING

Candidates may submit evidence of prior learning and current competence and/or undergo appropriate forms of RPL assessment for the award of credits towards the qualification in accordance with applicable RPL policies and relevant national-level policy and legislative framework. Implementation of RPL shall also be consistent with requirements, if any, prescribed for the field or sub-field of study by relevant national, regional or international professional bodies.

## CREDIT ACCUMULATION AND TRANSFER

Candidates may submit evidence of credits accumulated in related qualification in order to be credited for the qualification they are applying for.

## PROGRESSION PATHWAYS (LEARNING AND EMPLOYMENT)



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# Learning Pathways

Horizontal Articulation (related qualifications of similar level that graduates may consider are as follows:

- Certificate III in Bricklaying
- Certificate III in Welding
- Certificate III in Electrical and Maintenance

# Vertical Articulation (qualifications to which the holder may progress to are as follows)

- Certificate IV in Plumbing
- Certificate IV in Renewable in Energy

## **Employment pathways**

# Graduates can be employed in the following:

- Semi-skilled plumber
- Plumbing assistant
- Assistant in Renewable Energy

## **QUALIFICATION AWARD AND CERTIFICATION**

# Minimum standards of achievement for the award of the qualification

A candidate is required to achieve the stipulated minimum of 40 credits inclusive of 6 credits for fundamental and 34 credits for core components, to be awarded the qualification.

#### Certification

Candidates meeting prescribed requirements will be awarded **Certificate III in Plumbing** certificate in accordance with standards prescribed for the award of the certificate and applicable policies.

## REGIONAL AND INTERNATIONAL COMPARABILITY

This national vocational qualification has been packaged by benchmarking against comparable qualifications offered within the SADC region and beyond as reported below:

Tshwane North College, Certificate in Construction Plumbing (NQF Level 3 worth 146 credits)



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This qualification is intended to develop knowledge, skills and competencies in construction plumbing, basic business principles, maintaining and repairing plumbing systems including the detection of water leaks, and tracing of hidden pipe work, installation and maintenance of solar heating systems, gas piping, fire protection systems and industrial plumbing systems, installation of hospital sanitary ware and gas piping. Candidates are required to achieve a minimum of 146 credits inclusive of fundamental units worth 36 credits; core units weighted 90 credits and electives worth 20 credits. Assessment strategies for this qualification include practical work, integration of assessment of all specific outcomes, knowledge-based tests and practical exams. Candidates are expected to display the ability to integrate practical performance, actions, concepts and theory across unit standards to achieve competence in relation to the purpose of this qualification. Holders of this qualification may pursue other qualifications in cognate areas including but not limited to Intermediate and National certificate in Plumbing. Graduates may progress to Technician Certificate in Construction. Employment Pathways for graduates include working as basic plumber and semi-skilled plumber.

# Mauritius Institute of Training and Development. National Certificate in Plumbing- Level 3 (NQF Level 3 worth 120 credits)

This certificate recognises competence in the plumbing trade. Holders of this qualification are able to use plumbing tools and equipment and install and maintain plumbing systems and structures. Assessment strategies have not been indicated but, the outcomes point to application both written and practical assessments.

The city and guilds of London institutes - Skills proficiency awards in basic plumbing NQF Level 3 emphases development of knowledge, skills and competencies in health and safety, Safe working, Prevention of hazards, basic tool skills, cutting and bending pipes and construction of pipe joints. Assessment strategies have not been indicated but, the outcomes point to application both written and practical assessments. Candidates may pursue full time and part time courses, apprenticeship programmers, on-the-job training, and government funded programmers.

Bangladesh Technical Education Board (BTEB) National Skills Certificate - II in Plumbing - TVQF 3.



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This qualification seeks to develop knowledge, skills and competencies in installation of water supply pipes, wastewater pipes and plumbing fixtures, pipe leakage testing, repair and maintenance works. Assessment strategies include workplace observation, demonstration, oral interview, written examination and Portfolios. Graduates may pursue career as basic skilled workers and semi-skilled workers.

This qualification has been developed for mobility across similar trades within the industry and is intended to allow for further learning towards supervisory and management qualifications within this and other sectors. The qualification builds on other certificates from a range of sub-sectors and will provide articulation with a range of qualifications in both technical and management areas.

## **REVIEW PERIOD**

This qualification shall be reviewed every five (5) years.